



COVID-19 Response

Over the past several weeks we have been focused on monitoring and responding to the quickly evolving COVID-19 situation. Our leadership team and a cross functional group of employees have been working diligently to develop and implement measures and resources to help our colleagues and clients during these challenging times.

You should know that we have activated our Business Continuity Plans and are open for business.

Like so many others, we are operating differently today with a heightened level of security, caution and care. We do so for the health and safety of our clients, financial professionals, and employees as well as to do our part for our communities that we serve to reduce any potential spread of COVID-19. You should know that we are open for business and have implemented our business continuity plans.

We are focused on taking care of our clients, our advisors and financial professionals, and our employees who serve you. To that effect, we have:

1. **Activated our business continuity plan.** Our team is continuously monitoring, assessing and responding to the COVID-19 situation as it develops.
2. **Implemented remote work place policies for employees, advisors and financial professionals** leveraging redundant and geographically dispersed processes. Our service and support models leveraging technology allows us serve clients and financial professionals across all of our markets.
3. **Adhered to precautionary recommendations** defined by the Centers for Disease Control and Prevention, the World Health Organization as well as other federal, state and local government agencies. We are flexible and capable of making real-time adjustments to the evolving changes in the marketplace.

The health and safety of our clients, advisors and financial professionals, and employees as well as the families thereof are important to us. If you have any symptoms of sickness, please contact a health care provider as soon as possible. Our thoughts are with those who may already be affected.

Rest assured, McAdam will remain fully functional during this time and you should not experience any issues with service. If you have any questions, please reach out to your financial advisor or our leadership team.